

CONTACT INFORMATION FOR DAILY OPERATIONS

CUSTOMER SERVICE / SWITCHBOARD MON-FRI 8.00-16.00

Orders, pickups, reports, etc.

@mail

Invoicing: warehouse & transport billing, prices, payments @mail

020 778 6211

asiakaspalvelu@kwhfreeze.fi

laskutus@kwhfreeze.fi

CUSTOMER SERVICE SUPERIOR

Tarja Virala

@mail

020 778 6251

tarja.virala@kwhfreeze.fi

INBOUND MON-FRI 7.00-20.00 Unloading as agreed

Pre information / unloading times

@mail

020 778 6221

kwhlogistiikka@kwhfreeze.fi

OUTBOUND AND PICKUPS MON-FRI 8.00-16.00 At other times separately agreed

Viinikankaari 6 / Logistics, customer service desk, inbound and outbound

020 778 6221

Viinikankaari 10 / Logistics, customer service desk, inbound, outbound and

020 778 6222

cross docking

WAREHOUSE SUPERIOR

Viinikankaari 6, Warehouse management / Stefan Thilman

020 778 6239

Customer service desk and inbound, outbound, order picking, cold storage -processes

@mail

stefan.thilman@kwhfreeze.fi

Viinikankaari 10, Warehouse management / Janne Mikkonen

020 778 6217

Customer service desk and inbound, outbound, order picking, cold storage -processes

@mail

janne.mikkonen@kwhfreeze.fi

Shift management (on duty)

020 778 6209

SUPERIOR Product information, product labelling and other services

Jari Mäkinen

@mail

@mail Product information

@mail Product labeling

020 778 6263

jari.makinen@kwhfreeze.fi

tuotetiedot@kwhfreeze.fi

labels@kwhfreeze.fi

WAREHOUSE MANAGER / SUPERIORS / WAREHOUSES

Jari Paasonen

@mail

020 778 6242

jari.paasonen@kwhfreeze.fi

TRANSPORTATION SUPERIOR

Stefan Thilman

@mail

020 778 6239

stefan.thilman@kwhfreeze.fi

QUALITY MANAGER

Kim Elonen

@mail

020 778 6202

kim.elonen@kwhfreeze.fi

Reclamation and inventory

@mail

020 778 6240

laadunvalvonta@kwhfreeze.fi

IT MANAGER / Anu Saari

@mail

020 778 6215

anu.saari@kwhfreeze.fi